

Live animal transportation guide

We conform to IATA's stringent Live Animal Regulations (LAR), so whichever option you choose, you can be sure that your pets are always in the care of trained and experienced animal welfare professionals, working in a safe and clean environment.

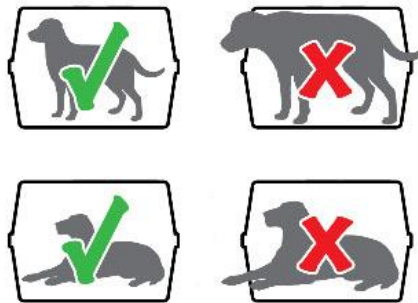
Airline acceptable kennels

All kennels must comply with flydubai requirements and the International Air Transport Association (IATA) Live Animal Regulations standards to ensure that pets are safe and comfortable throughout the journey.

Each kennel:

- Must be large enough for your pet to move freely and stand with their head erect, to turn around and to lie down in a normal position.
- Must be tall enough to provide enough room for your pet to stand and sit without their head or ear tips (whichever is higher) touching the top.
- Kennels must be purchased in advance of travel to allow time for the animal to get used to the new kennel.

Examples of acceptable and **NOT** acceptable kennels are shown below.



Acceptable:

- Kennels must be made from rigid plastic, metal or wood with a metal grated door.
- Kennels must also be leak- and escape-proof, in good working condition and secured with metal nuts, bolts or screws (ensure screws are NOT exposed which may cause serious injury). Please note that it's common and acceptable for kennels to have nuts (or wingnuts) and bolts that are metal and covered with a plastic coating on the outside.
- Kennels must have adequate ventilation.
- Kennel wheels (if any) must be removed, locked, or rendered inoperable.

NOT acceptable:

- Modified or adapted snap-side kennels (including the addition of nuts, bolts or screws), collapsible or folding kennels.
- Plastic and top-opening doors.
- Plastic that will bend when pressure is applied.

Recommended kennel size*

| IATA-specific kennel size | IATA code | Kennel dimensions (L x W x H) (centimeters) | Maximum weight allowed (including pet and kennel) |
|---------------------------|-----------|---|---|
| Small | 100 | 60 x 40 x 40 | 17 kg |
| Medium | 200 | 71 x 52 x 55 | 34 kg |
| Intermediate | 300 | 81 x 57 x 60 | 48 kg |
| Large | 400 | 91 x 63 x 68 | 67 kg |
| Extra large | 500 | 101 x 68 x 76 | 90 kg |

*If your kennel exceeds any of the above dimensions, please send us an email for additional guidance on acceptance and compatibility.

Requirements and restrictions

- Pets will travel in the cargo hold of the aircraft irrespective of the fact whether they are accompanied or unaccompanied by owners.
- 24-hour emergency contact number must always be shown on the animal’s travel container and in the handling information box of the air waybill.
- The optimum temperature requirement must be reflected on the travel containers and additionally, in the handling information box of the air waybill; the wording for the temperature requirement must be as follows: “Keep between X and Y degrees Celsius whenever possible during transportation and storage”, where X and Y are respectively the minimum and the maximum recommended temperatures.
- Fit-to-travel certification may be required for some animals and must be obtained from a qualified veterinarian.
- Acceptance of animals, plants, and their parts and products, including hunting trophies listed in “CITES Appendix II” is subject to special approval from flydubai Cargo Special Handling Desk and the appropriate authorities.
- Domestic animals such as cats and dogs below 6 months old may be transported only with approval from flydubai Cargo headquarters.
- Individual weight restrictions may apply for cats, dogs, and other animals.

- Animals, plants, and their parts and products, including hunting trophies listed in “CITES Appendix I” are **NOT** accepted, except when special approvals are obtained from the flydubai Cargo Special Handling Desk and/or the appropriate authorities.
- Any kennel that incorporates an Oxygen bottle that is governed by IATA Dangerous Goods Regulations is **NOT** accepted.
- Invertebrates are **NOT** accepted.
- Animals deemed to produce odors are **NOT** accepted.
- Animals under sedation/tranquilization are **NOT** accepted.
- Poisonous animals including poisonous reptiles are **NOT** accepted.
- Pregnant animals are **NOT** accepted.
- Females with suckling young and un-weaned animals are **NOT** accepted.
- Sick and dead animals are **NOT** accepted.
- Some rodents such as mice, hamsters, moles, squirrels, beavers, chinchillas, guinea pigs, etc. are **NOT** accepted.

Restricted breeds

Following breeds and mixes of snub-nosed cats and dogs **will not be accepted** for travel as these breeds are known to be susceptible to increased risk of heat stroke, breathing difficulties, or increased travel stress. We also cannot accept historically aggressive breeds for safety reasons.

Dogs

- Affenpinscher
- Akita
- American Bully
- American Pit Bull Terrier
- American Staffordshire Terrier
- Boerboel Mastiff
- Boston Terrier
- Boxer (all breeds)
- Brussels Griffon (also known as Petite Brabancon, Griffon Bruxellois)
- Bulldog (all breeds)
- Bullmastiff (incl. all breeds of Mastiff)
- Bull Terrier
- Bully Kutta (Alangu Mastiff, Indian Mastiff)
- Canario Presa (also known as Canary Mastiff, Dogo Canario, Canarian Molosser)
- Cane Corso (also known as Italian Mastiff)
- Caucasian Ovcharka (also known as Caucasian Shepherd Dog)
- Dutch Pug (also known as Mopshond, Mops Hund, Carlino)
- English Bulldog
- English Toy Spaniel (King Charles Spaniel)
- Fila Brazillero & their crosses
- French Bulldog
- French Mastiff (Dogue de Bordeaux)
- Japanese Chin (also known as Chin, Japanese Spaniel, Japanese Pug)
- Karabash (also known as Kangal)
- Lhasa Apso
- Neapolitan Mastiff
- Pekingese
- Pit Bull
- Pug
- Rottweiler
- Shar-Pei
- Shih Tzu
- Staffordshire Bull Terrier

- Chinese Pug
- Chow Chow
- Doberman Pinschers
- Dogo Argentino (also known as Argentinian Mastiff)
- Tibetan Spaniel
- Tibetan Mastiff
- Tosa (also known as Japanese Tosa)

Cats

- British Shorthair
- Burmese (also known as American Burmese)
- Exotic (also known as Exotic Shorthair)
- Himalayan
- Persian (also known as Shiraz)
- Scottish Fold

These requirements and restrictions are listed in IATA Live Animal Regulation (LAR) under Specific Airline Variations (Section 3.2) for flydubai.

flydubai reserves the right to modify these restrictions and regulations at any time without notice. Always refer to our website for the latest updates.